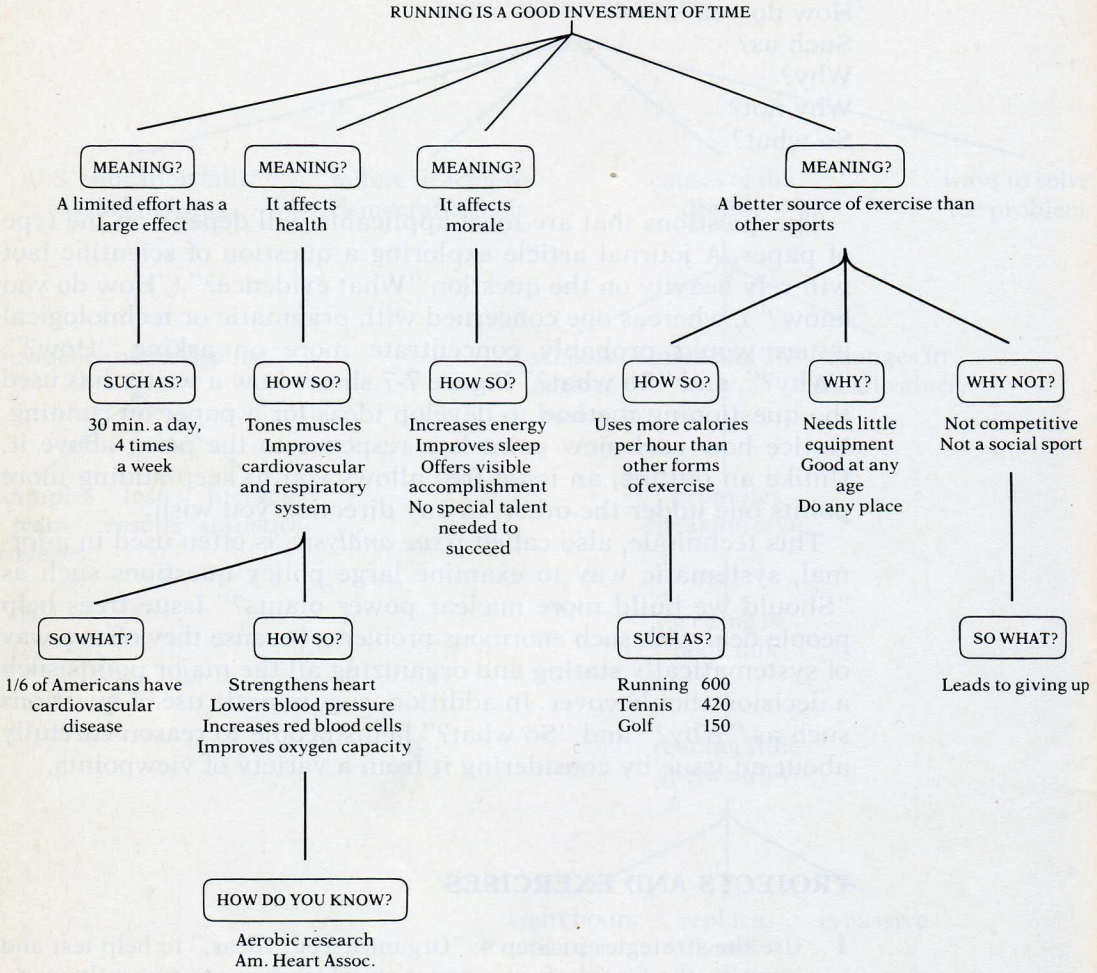

Uit: Flower, L. (1985), *Problem-solving strategies for writing*, blz.108